



ENGINEER – CUSTOMER ENGINEERING

About MEASAT

MEASAT is a premium supplier of satellite communication services to Asia's leading broadcasters, DTH platforms and telecom operators. Operating four communications satellites, the MEASAT fleet is able to provide satellite capacity to over 145 countries representing 80% of the world's population across Asia Pacific, Middle East, Africa, Europe and Australia. With the newly launched MEASAT-3a satellite located at the company's key orbital slot at 91.5E, the MEASAT fleet has a total of 100 transponders across four satellites.

Leveraging facilities at the MEASAT Teleport and Broadcast Centre, and working with a select group of world-class partners, MEASAT also provides a complete range of broadcast and telecommunications services including high definition and standard definition video playout, video turnaround, co-location, uplinking and IP termination services.

For more information, please visit www.measat.com

We have an immediate vacancy for a highly motivated and qualified candidate to join our team.

Responsibilities:

Reporting to the Senior Manager, Commercial Engineering and working with the Sales & Marketing, to provide pre-sales and post-sales engineering supports to customers in various countries. Assists in Transponder Management and engineering of customers' requirements:-

- Providing pre-sales and post-sales engineering support to Sales & Marketing, including the preparation of Technical Proposals, Satellite User Handbooks, MEASAT Satellite Technical User Guides, trainings to customers, etc;
- Assists in Transponder Management of the satellites, which involves frequency planning & optimization of transponder's bandwidth and power. Assist in providing Sun Outage prediction reports to customers;
- Assists in specifications and engineering of customers' satellite networks, which involves performing link budget analysis;
- Provide guidance and supervision of engineer;
- Assists in gathering of customers' requirements and provide customization of VAS solutions in order to meet customers' requirements;
- Coordinate with customers, Marketing, Engineering and Operations departments for transponders and links activation;
- Assists in Product Development, i.e develop Product Plans (Technical) for various VAS service such as DVB/IP Service, Video Turnaround, Uplink facility, Co-location, etc;
- Assists in creation of Operational Processes between various departments in the company and customers to ensure smooth work flow.

Requirements:

- At least 2 years relevant experience in the Satellite Industry with some exposure to Telecom, IP and Broadcasting Industries;
- Degree Holder in Engineering discipline;
- Excellent interpersonal and communication skills and good command of English. Proficiency in other Asian languages is a definite advantage;



Candidates should forward their resumes to recruitment@measat.com.
Only short listed candidates will be notified.